

**August 4,
2009**

**8:30 a.m. —
12:00 noon**

**UHV UW,
Room 113**

**Sign up
through
P.A.S.S.**

VTRELI #1

**Great
Class!**

Effective Listening

What is the difference between LISTENING and HEARING?

As a LISTENER, what can I do to make communication more effective?

How do I practice effective LISTENING?

What will happen as a result of more effective LISTENING?

